



Welcome to the Wimmera DIRECTORY FOR NEW ARRIVALS & MIGRANTS

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# WELCOME TO THE WIMMERA

The Wimmera Development Association (WDA) and our partners would like to welcome you to the Wimmera.

The Wimmera Settlement Services provide help to individuals as well as provide referrals to lessons, social activities and support services. It is a FREE and CONFIDENTIAL service.

We are here to help you settle in our region and to connect you with communities, education and employment.

### One-on-one casework support and referrals

• For eligible visa holders

Please contact Settlement Services to check your visa eligibility.

### Connection to Settlement Services

- English Language
- Homework clubs
- Playgroups
- Youth Groups (Young G)
- Harmony Sewing Group
- L2P | Driver Assistance

### Partnerships Events

- Cultural Diversity Week
- Harmony Day
- Special Projects

# **WDA Settlement Services**

#### Wimmera Development Association

Federation University Campus | 289 Baillie St, Horsham | info@wda.org.au

Settlement Services Manager: Sara Barron | sbarron@wda.org.au | 0418 964 050

# Who is the Wimmera Development Association

The Wimmera Development Association is the Wimmera Southern-Mallee region's peak economic development organisation and helps to set priorities for economic growth in the region.

Supporting migrants and new arrivals to settle in the area is an important part of the work we do.

Our vision for the Wimmera Southern-Mallee is to ensure the future livability and prosperity of our region. A vibrant multi-cultural community in the Wimmera is essential to this vision.

# SETTLEMENT SERVICES IN YOUR AREA

### Horsham

Jellybeans Playgroup | Tuesdays 10am-12pm | During school terms Horsham Neighbourhood House /13-15 Robin St, Horsham

Homework Club | Tuesdays 3:30-5:30pm | During school terms Centre For Participation | 39 Urquart St, Horsham

Harmony Sewing Group | Friday 9:30-11:30pm | During school terms Horsham Neighbourhood House | 13-15 Robin St, Horsham

**Young G Youth Multicultural Group** | Wednesday fortnightly 4-6pm | During school terms The Station | 19 Pynsent St, Horsham

English Language Classes | During school terms

Thursday	9:30am -12pm (Intermediate)	
Thursday	9:30am -12:00pm (Beginner)	
Thursday	1:00 - 2:30pm (Conversational)	
Thursday	1:00 - 2:30pm (Karen)	
Centre For Participation   39 Urquhart St, Horsham		

### Nhill

**Mother tongue Group** | Tuesdays 10am -12pm | During school terms The Patch | 9 Clarence St, Nhill

**Homework Club** | Tuesdays 3:40-5pm | During school terms The Patch | 9 Clarence St, Nhill

English Language Classes | During school terms

Beginners - Tuesday & Wednesday 9:30am -12.30pm Intermediate - Tuesday & Wednesday 9:30am -12.30pm Nhill Learning Centre I 80 MacPherson Street

**Paw Po Social Enterprise** | Mon-Fri - 10.00am - 4.00pm 35 Victoria Street, Nhill

## Stawell

**Stawell Neighbourhood house** provides a variety of programs and welcomes people of all backgrounds, ages, stages, and abilities. There are courses, pre-accredited training and accredited training throughout the year. Stawell Neighbourhood House also works on larger scale community events.

42 Sloane Street, Stawell | **\$**03 5358 3500 Website: www.snhlc.org.au Facebook Page: @stawellneighbourhoodhouse

# **COUNCILS IN THIS AREA**

## Wimmera Southern Mallee Municipality Council's



#### Hindmarsh Shire Council

92 Nelson Street, Nhill | **\$**5391 4444 Email: info@hindmarsh.vic.gov.au Website: www.hindmarsh.vic.gov.au



#### Horsham Rural City Council

18 Roberts Ave, Horsham | **\$**5382 9777 Email: council@hrcc.vic.gov.au Website:www.hrcc.vic.gov.au



#### Northern Grampians Shire Council

56-69 Main Street, Stawell | **\$**5358 8700 Email: ngshire@ngshire.vic.gov.au Website: www.ngshire.vic.gov.au

#### West Wimmera Shire Council



All enquiries 13 99 72 Email: council@westwimmera.vic.gov.au Website: www.westwimmera.vic.gov.au

West Wimmera Shire Council | Kaniva Office 25 Baker Street, Kaniva | \$5392 7700 Email: council@westwimmera.vic.gov.au Website: www.westwimmera.vic.gov.au



#### Yarriambiack Shire Council

34 Lyle Street, Warracknabeal | **\$**5391 0100 Email: info@yarriambiack.vic.gov.au Website: www.yarriambiack.vic.gov.au

# **EMERGENCY SERVICES**

### **IN AN EMERGENCY CALL 000**

- Police
- Ambulance
- Fire Brigade





000 - CALLS ARE FREE!

# Do not hang up the telephone if you do not speak English – say your language and an interpreter will be connected to help you with your call.

### Police

In Australia, the police are available when you need help. They are not threatening and there is no need to be fearful of them. **In an emergency, telephone 000 and ask for "Police".** For non-urgent matters, call the local police station or call 131 444

#### LOCAL POLICE STATIONS

Horsham Police Station	open 24 hours a day	Roberts Avenue, Horsham	<b>\$</b> 5382 9200
Edenhope	restricted opening hours	5 Orme Street, Edenhope	<b>\$</b> 5585 1003
Nhill	restricted opening hours	50 Nelson Street, Nhill	<b>\$</b> 5391 1022
Warracknabeal	restricted opening hours	29 Jamouneau St, Warracknabea	5398 1044
Stawell	open 24 hours a day	9 Patrick Street, Stawell	<b>\$</b> 5358 8222
St Arnaud	restricted opening hours	10 Jennings Street, St Arnaud	<b>\$</b> 5495 1000

## Ambulance

If you need an ambulance, telephone 000 and ask for an "Ambulance". Ambulances provide emergency transport to hospital and immediate medical attention.

Ambulance travel is very expensive! Don't forget to get Ambulance Victoria insurance for less than \$100 per year for a family.

Ambulance Victoria Phone: 1800 64 84 84 Website: www.ambulance.vic.gov.au

### Fire brigade

#### In an emergency, telephone 000 and ask for the "Fire brigade".

The fire brigade puts out fires and rescues people from burning buildings. It can also help when gas, chemicals or water (flooding) become a danger. The services provided by fire brigades are free of charge.

### Natural disasters

In the event of natural disasters, such as bushfires listen to the local radio stations for advice on what to do:

ABC Radio - AM 594 3WM – AM 1089 Mixx FM – 101.3 FM in Horsham Mixx FM – 94.5 in Nhill

# VIC ROADS AGENCY CONTACTS

## Contacts to apply for a driver's licence

Vic Roads Customer Service Centre Horsham 14 O'Callaghans Pde, Horsham Phone: 13 1171 Website: www.vicroads.vic.gov.au

## Vic Roads Agencies

Hindmarsh Shire Council – Dimboola 101 Lloyd Street, Dimboola | & 03 5391 4444

Hindmarsh Shire Council – Jeparit 10 Roy Street, Jeparit | & 03 5391 4444

Hindmarsh Shire Council – Rainbow 15 Federal Street, Rainbow | & 03 5391 4444

Northern Grampians Shire Council - Stawell 63-65 Main Street, Stawell | & 03 5358 8700

Northern Grampians Shire Council - St Arnaud 40 Napier Street, St Arnaud | & 03 5358 8700

West Wimmera Shire Council - Edenhope 49 Elizabeth Street, Edenhope | & 03 5585 9900

West Wimmera Shire Council - Kaniva 25 Baker Street, Kaniva | & 03 5392 7700

Yarriambiack Shire Council – Yarriambiack 34 Lyle St, Warracknabeal | & 03 5398 0100

You can also find information in different languages at: https://www.vicroads.vic.gov.au/languages

If you require a translator or would like help with a Vic Roads appointment please contact WDA Settlement Services on info@wda.org.au



# Wda settlement services

# **VISITOR INFORMATION SERVICES**

It is a good idea to ask a friend, work colleague or neighbour to take you for a drive and show you around. Your local Information Centre will also have a lot of information about things to do.

Your Local Visitor Information Centre will also have a lot of information on things to do.



Horsham & Grampians Visitor Information Centre 71 Pynsent St, Horsham | 5382 9555 | Email: tourism@hrcc.vic.gov.au Open 7 days a week (except Christmas Day) from 9.00am - 4.00pm

Warracknabeal Visitor Information Centre 119 Scott Street, Warracknabeal | **%** 5398 1632

**Nhill Visitor Information Centre** Goldsworthy Park, Nhill | **\$** 5391 4462 Open 7days from 10:30am- 3:30pm (Except Christmas day, New year day and Easter Sunday)

Edenhope Visitor Information Centre 96 Elizabeth Street, Edenhope | & 5585 1509 Open 7days from 10:00am to 3:00pm

**Kaniva Visitor Information Centre** 41 Commercial St, Kaniva | **&** 5392 2418 Email: yarrock@bordernet.com.au Website: www.kaniva.info

Halls Gap & Grampian Hall Gap & Stawell | 117 Grampian Road, Halls Gap | 📞 1800 065 599

**St Arnaud** 62 Longfield Street, Stawell | **%** 03 5361 4404 Email: hallsgap@visitgrampians.com.aul Website: www.visitgrampians.com.au

# REAL ESTATE CONTACTS IN YOUR AREA

Real Estate Agents can help you find somewhere to rent or buy. It is best to check with real estate agents if your visa type permits you to purchase a property. Real estate agents in the area include:

Bill Owner Real Estate	Horsham	www.billowerrealestate.com.au
Driscoll Mcillree & Dickinson Pty Ltd	Nhill	www.dmdagents.com.au
Elders	Horsham, Stawell	www.stawell.eldersrealestate.com.au
Gerry Smith	Horsham	www.gerrysmith.com.au
Graeme Male Real Estate	St Arnaud	www.realestate.com.au
Harcourts Horsham	Horsham	https://harcourts.net/au/office/ horsham
Horsham Real Estate	Horsham	www.horshamrealestate.com.au
JB Barham Real Estate	Stawell	www.jbbarhamrealestate.com.au
Landmark Harcourts	Horsham, Kaniva, Stawell, Warracknabeal	www.landmarkharcourts.com.au
Monaghans Real Estate	Stawell, Halls Gap	www.monaghansrealestate.com
NorthWest Real Estate	St Arnaud, Warracknabeal	www.northwestrealestate.net.au
Ray white Property Agents	Horsham, St Arnaud	www.raywhitehorsham.com.au
Rodwells - RuralCo	Edenhope, Horsham, St Arnaud	www.ruralcoproperty.com.au
RuralCo Property	Stawell	www.ruralcopro.com.au
Wes Davidson Real Estate	Horsham	www.wdre.com.au
Westech Real Estate	Nhill, Kaniva	www.westechag.com.au

# Wda settlement services

# **FINDING WORK**

If you have not already secured work in the Wimmera:

- Contact the Settlement Servivces at the Wimmera Development Association, who can assist you with referrals to employment agencies: info@wda.org.au
- Visit Centrelink to discuss your options.
- Look for job advertisements online, in newspapers or by using the services of an employment agency.

### Where to look online

When you search online, you can look for jobs only in a particular region.



### **Newspapers**

Local Newspapers have job advertisements for the Wimmera region, and are available from newsagents, service stations and milk bars (corner stores).

The Wimmera Mail Times is published each Monday, Wednesday and Friday

The Weekly Advertiser is published every Wednesday

The Horsham Times is published every Friday

## **Employment** Agencies

Employment agencies in the Wimmera will help you to find work, and may also help to provide training for you if you need to upgrade your skills, or learn a new skill.

You can make an appointment to see a recruitment consultant or check the job listings on their websites.



wdea WOrks Undeckregopowerkal Building abelity: 31 Wilson St

**(**03) 5382 6100

WDEA Works Stawell 152 Main St (03) 5358 2799 www.wdeaworks.org.au

MADEC – Horsham 50 McLachlan St & (03) 5382 8900

# **FINDING WORK**

### Recruitment, Training & Apprenticeships

#### Skillinvest Skillinvest Limited Horsham

15/17 Dimboola Rd (03) 5381 6200 www.skillinvest.com.au

# **EMPLOYMENT SUPPORT**



#### Job Advocates, Jobs Victoria

Job Advocates based in the Wimmera can link job seekers to a range of employment and training services, including Career Counsellors and Employment Mentors.

Jodie Mathews | Job Advocate \$ 0447 824 306 E: jmathews@wda.org.au

**Kate Adams** | Job Advocate **&** 0448 115 029 E: kate.adams@wda.org.au

# SKILLS AND TRAINING



#### **Reconnect Program**

**Kim Boulton** | Federation TAFE/ Wimmera Campus **4** 0421 956 261 Email: k.boulton@federation.edu.au

Federation University Skills & Jobs Centre

**Vanessa O'Loughlin** | Federation TAFE/ Wimmera Campus 0418 312 556 Email: v.oloughlin@federation.edu.au

# TRANSPORT

### Buying a car

Once you have your drivers licence you can look at buying a new or second hand vehicle. New and second-hand vehicles are advertised for sale in local newspapers, new car showrooms and second-hand car yards. The purchase price of a car does not usually include the cost of registration, stamp duty (which is like a sales tax) and compulsory insurance.

Before you buy a car check that it is in good working order and is not stolen. Wilson Bolton can, for a fee, provide this checking service for you. After you buy a car, the RACV will, for an annual fee, provide assistance if you ever break down.



RACV On-line assist \$13 1111 www.racv.com.au

### **Public transport**

Public Transport in the Wimmera is available to travel around towns and between towns. Buses are the general form of public transport.

Viclink has timetables, information on travel to towns in the Wimmera Mallee region, across Victoria and Australia. Website: www.viclink.com.au

### Local Buses

Horsham – Wimmera Roadways provides local bus services.
You can download timetables at www.wimmeraroadways.com.au/ buses/timetables/
Operates Monday- Friday (Except public holidays)
\$381 15481
Email: wimmeraroadways@bigpond.com

 Stawell - Sandlant City Bus Service provides local bus services.
 You can download timetables at www.sandlantbus.com.au/ timetable.htm
 Operates Monday- Friday (Except public holidays) |
 5358 2848 | 5356 9342 Mobile: 0408 508 371 | 0408 503 149



### **Taxi Services**

Taxis operate in Horsham, Warracknabeal, Dimboola and Stawell

Horsham Taxis | \$131 008

Taxi Warracknabeal | 📞 5394 1000

Dimboola Taxi Service | 📞 0419 764 977

**Stawell Taxis Service** (Service area: Halls Gap & Stawell) Direct bookings: **\$**5358 4222 or **\$**131 008 Australia Wide Taxi

# SHOPPING

Shops in the Wimmera Southern Mallee are generally open from Monday to Friday from 9.00am to 5 or 5.30pm. Some shops are also open on Saturday morning. In the larger centre of Horsham, there are some department and variety stores that are open longer hours, including on Sundays. It is a good idea to support the shops in your local area.

There are also a number of charity or second-hand shops that are known as 'Op Shops'. These shops can be useful while you are settling in and looking for work. They stock clothing, household goods, furniture and books. Some op shops are:

#### HORSHAM

WBH Ladies Auxiliary Op Shop | 25A Darlot Street

Horsham Salvation Army Shop | 12 Kalkee Road

St Vincent de Paul | 7-9 David Street

Red Cross Shop |120 Firebrace Street

**Paws** | 45 Firebrace Street

#### **KANIVA**

Salvation Army | 58 Commercial Street

#### NHILL

Snappy Seconds | MacPherson Street

#### WARRACKNABEAL

Warracknabeal Wheatlands Warehouse | 8 Scott Street

#### **STAWELL**

The Salvo Op Shop | 31 Wimmera Street

St. Patrick Op Shop | 166 Main Street

#### **ST ARNAUD**

Vinnies | 35 Napier Street

Salvation Army Thrift Shop | 70-72 Napier Street

# Wda settlement services

# HEALTH Medical Centres and Doctors Surgeries

If you or your family members are sick, call a Doctor's surgery or Medical Centre to make an appointment.

#### HORSHAM

Wimmera Health Care Group (Wimmera Base Hospital) 83 Baillie Street, Horsham | 5381 9111 | Email: info@whcg.org.au Accident and Emergency open 24 hours a day, 7day a week

**Lister house Medical Centre** | 146 Baillie St, Horsham | **\$**5382 0011 Call in advance to make an appointment with doctor

Horsham Doctors | 1c Madden St, Horsham | 📞 5382 3400

Wimmera Medical Centre | 6-12 Reid St, Horsham | & 5381 9167

#### WARRACKNABEAL

Wheatfields Family Medical | 51 Scott Street, Warracknabeal | \$5322 7122

#### YARRIAMBIACK

**Yarriambiack Medical Clinic** | 18 Dimboola Rd, Warracknabeal | **5**396 1380 *Children under 16years old, people with concessions can be bulk billing* 

#### HOPETOUN

Rural Northwest Health | 12 Mitchell Pl, Hopetoun | Phone: 5083 2000

#### **EDENHOPE**

Edenhope & District Memorial Hospital | 128-134 Elizabeth St, Edenhope | Phone: 5585 9800

#### KANIVA

Kaniva Medical Centre | 7-9 Farmers St, Kaniva | 📞 5323 5770

#### NHILL

Nhill Medical Centre | 47 Nelson St, Nhill | \$5387 9900

#### STAWELL

Stawell Regional Health (Stawell Hospital) | Sloane Street, Stawell | 📞 5358 8500

Patrick Street Family Practice | Patrick Street, Stawell | 📞 5358 7555

**Stawell Medical Centre** | 26 Wimmera Street, Stawell | **\$** 5358 1410 Bulk billing for under 16 years old and older than 75 years old

#### **ST ARNAUD**

St Arnaud Medical Centre | 66 McMahon Street | 📞 5495 1766

# HEALTH

### **Telephone advice**

If you are not able to see your family doctor, you can call a Nurse who can help you with advice, and what to do. The Victorian NURSE-ON-CALL **\$** 1300 606 024

### Pharmacies

Pharmacies are located in all towns for over the counter and scripted medicines. For minor illness or injuries speak to your pharmacist. Opening hours are similar to normal shopping hours and you don't need to book an appointment.

### Health services for families with young children

Maternal and child health services are available through your local Council. These services are free for all families with children from birth to school entry age. They offer health information, immunisation, and advice about child development, parenting and nutrition for young children.

#### HORSHAM

24 Kalkee Road, Horsham | 📞 5382 9530

#### WARRACKNABEAL

Children's Centre, Werrigar Street, Warracknabeal | **\$** 5398 1463 Opening hours: Tuesday & Thursday (9am -5pm)

#### NHILL

1 Queen St, Nhill | **&** 0429 911287 Operation hours: Wednesday from 1pm -4pm, Thursday from 9am-5pm

#### **STAWELL**

87 D'Arcy St, Stawell | **\$** 5358 9060 Monday to Thursday from 8:30am-5pm by appointment only

#### EDENHOPE

49 Elizabeth Street, Edenhope | **\$** 5585 9917 Opening: Tuesday 9:00am-4:00pm by appointment only

#### **ST ARNAUD**

3 Walker Street, St Arnaud | **\$** 5358 9060 Opening: Tuesday & Thursday from 8:30am-5pm by appointment only

# EDUCATION

### Day care centres and kindergartens

The list below lists schools in the larger towns and centres across the Wimmera Mallee. If your town is not listed here, ask for advice on day care centres and kindergartens from your local Council.

#### HORSHAM

#### Good Start Early Learning Centre

10 Madden Street, Horsham | 🌜 03 5382 6533 | Email: hrs@goodstart.org.au

#### 

Horsham Community Childcare Centre (UNITING)

9 Roberts Avenue, Horsham VIC 3400 | **C** 03 5382 0953

Long day-care | Monday - Friday 7.30am - 6.00pm 4-year-old kindergarten | Monday to Friday 8.30am - 1.30pm

#### **Community Kids Horsham Early Education Centre**

138 Baillie Street, Horsham | **C** New enrolments: 1800 411 604 **C** Direct: 03 8459 2900 | Email: horsham@communitykids.com.au

#### Bennett Road Kindergarten

3h Bennett Rd, Horsham | 🌜 5382 1481

4-year-old kindergarten | Monday, Tuesday & Thursday 8.50am to 1.50pm 3-year-old kindergarten | Wednesday 9.00am to 2.00pm

#### STAWELL

#### Aussie Kindies Early Learning Stawell

1 - 7 O'Callaghan St, Stawell | **C** 03 5358 4266 Email: stawell@aussiekindies.com.au

#### Marrang Preschool

Address: 87-89 D'Arcy Street, Stawell | **\$** 03 5358 1249 Email: marrang.kin@kindergarten.vic.gov.au

#### Cooinda Preschool

Address: 74 Cooper Street, Stawell | **5** 03 5358 2357 Email: cooinda.stawell.kin@kindergarten.vic.gov.au

NHILL

#### Nhill Early Learning Centre

2/20 Whitehead Avenue, Nhill Kindergarten 53 9024 9106 | Long day care (under 3) 53 9024 9103 Long day care (over 3) 53 9024 9105

Long Day Care | Monday, Tuesday, Wednesday & Thursday 8.00am to 5.30pm 4-year-old kindergarten | Monday, Tuesday, Wednesday & Thursday from 8.45am to 1.45pm 3-Year-Old kindergarten | Monday, Tuesday, Wednesday & Thursday from 9.00am to 2.00pm

# **EDUCATION**

All children must attend school in Australia, but education is not a totally free service. Government schools charge an administration fee, and other cost include books and uniforms. If you find it difficult to pay school fees, please talk to the school principal. Schools can be flexible with payment, so your child's education does not suffer.

## Primary, Secondary and Special Development Schools

The below list schools in the larger towns and centres across the Wimmera Mallee. If your town is not listed here, ask for advice on schools from your local council.

#### HORSHAM

Horsham 298 Primary School	<b>\$</b> 5382 1534	38 Baillie Street, Horsham
Horsham North Primary School	<b>\$</b> 5382 3200	Rasmussen Road, Horsham
Horsham West - Haven Primary School	<b>\$</b> 5382 3204	4362 Henty Highway, Haven
Horsham Special School	<b>\$</b> 5381 1475	17 High Street, Horsham
Holy Trinity Lutheran Primary School	<b>\$</b> 5382 2529	25 Trinity Dr, Horsham
St Michael's & St John's Catholic Primary School	<b>\$</b> 5382 3000	7 Mclachlan Street, Horsham
Horsham College	<b>\$</b> 5381 7100	310 Baillie Street, Horsham
St Brigid's Catholic Secondary College	<b>\$</b> 5382 3545	97 Robinson Street, Horsham
DIMBOOLA		
Dimboola Primary School	<b>\$</b> 53 891 270	Hindmarsh Street Dimboola
Dimboola Memorial Secondary College	<b>L</b> 5389 1460	66 Ellerman Street Dimboola
EDENHOPE		
Edenhope College	<b>\$</b> 5585 1277	40 - 48 Lake St, Edenhope
HOPETOUN		
Hopetoun P-12 College	<b>\$</b> 5083 3203	1 Dodgshun St, Hopetoun Hopetoun
KANIVA		
Kaniva College	<b>\$</b> 5392 2494	Farmers Street, Kaniva
NHILL		
Nhill Lutheran Primary School	<b>\$</b> 5391 2144	2 Mackay Street, Nhill
St. Patrick Primary School (Catholic)	<b>\$</b> 5391 1575	29 Leahy Street, Nhill

# EDUCATION

#### WARRACKNABEAL

Warracknabeal Primary School	<b>\$</b> 5398 1194	5 Werrigar St, Warracknabeal
Warracknabeal Secondary School College	<b>\$</b> 5398 1433	1 Tregear St, Warracknabeal
Warracknabeal Special Development School	<b>\$</b> 5398 2564	5 Werrigar St, Warracknabeal
St. Mary's Catholic Primary School	<b>\$</b> 5398 2001	2/8 Campbell St, Warracknabeal
STAWELL		
Stawell Primary School	<b>\$</b> 5358 1255	14-28 Barnes St, Stawell
Stawell West Primary School	<b>\$</b> 5358 1661	Cooper St, Stawell
Stawell Secondary College	<b>\$</b> 5358 1700	79-97 Patrick St, Stawell
Halls Gap Primary School	<b>\$</b> 5356 4235	10-14 School Rd, Halls Gap
Great Western Primary School	<b>\$</b> 5356 2235	45-49 Stephenson St
Marnoo Primary School	<b>\$</b> 5359 2319	80-82 Newall Street
St. Arnaud Secondary School	<b>\$</b> 5495 1811	8-24 Smith Street, St Arnaud

# **Tertiary Education**

Federation University has a Diploma and Degree courses as well as training courses, for example, information technology, business services, art and media, tourism and hospitality, child care, transport and logistics, construction, mining, manufacturing, rural industries and free TAFE courses.

#### Federation University – Horsham Campus

289 Baillie street, horsham Phone: 1800 333 864 Email: info@federation.edu.au Website: wwwfederation.edu.au



# LEGAL

## Legal aid

Legal Aid provides legal advice and help to eligible clients on criminal matters, family breakdown, family violence, migration, mental health, social security, debt and traffic offences.

You can find lawyers in the Yellow Pages under 'Lawyers' or you can talk to Legal Aid.

Victorian Legal Aid Horsham 29 Darlot St, Horsham \$5381 6000

Horsham Justice Service Centre 21 McLachlan Street, Horsham \$4344 1444



# TRANSLATION & INTERPRETER SERVICES

If you need to communicate with someone who does not speak your language, Translating and Interpreting Service (TIS National) may be able to help.

To use a TIS National interpreter:

- Call **\$**13 1450
- Tell the operator which language you speak.
- The operator will contact you to an interpreter.
- Tell the interpreter the name and phone number of the organisation you wish to contact.

#### **TIS National Contact Details**

Telephone Interpreter Service **\$** 13 1450 – 24 Hour Website www.tisnational.gov.au

Note: TIS Interpreters may need to be booked in advance.



# **VISAS & MIGRATION AGENTS**

If you have questions about your visa or need to find a Migration Agent, the Department of Home Affairs may be able to help.

VISAS: **L** 131 881 | www.immi.gov.au MIGRATION AGENTS: **L** 1300 660 026 | www.mara.gov.au



# Wda settlement services

# **COMMUNITY SHORT COURSES**

### Neighbourhood Houses

#### HORSHAM

Centre for Participation 39 Urquhart St, Horsham VIC 3400 5382 5607 Website: www.centreforparticipation.org.au

Horsham Neighbhourhood House 13-15 Robin Street, Horsham, VIC 3400 \$5382 5352 Website: www.horshamnh.com.au

#### NHILL

Nhill Neighbourhood House & Learning Centre
80 MacPherson St, Nhill VIC 3418
5391 2196
Website: www.nhillnh.org.au

#### **STAWELL**

**Stawell Neighbourhood House** 42 Sloane St, Stawell VIC 3380 **5**358 3500 Website: www.snhlc.weebly.com











# LIBRARIES

### Library

The Wimmera Regional Library Corporation has branches right across the region. Membership is free. Libraries offer books, DVDs and CDs to borrow, and all Branches in the Wimmera have computers and internet access that you can use.

They also run free activities for people of all ages.



Dimboola	101 Lloyd St, Dimboola	<b>\$</b> 5391 4452	Email: dimboola.library@wrlc.org.au
Edenhope	Shire Office, 78 Elizabeth St, Edenhope	<b>\$</b> 5585 1302	Email: edenhope.library@wrlc.org.au
Goroke	Main St, Goroke	<b>\$</b> 5386 1360	Email: goroklib@bigpond.com
Harrow	Public Hall, Blair St, Harrow	<b>\$</b> 5588 1352	Email: harrow.library@bigpond.com
Horsham	Mibus Centre, 28 Mclachlan St, Horsham	<b>\$</b> 5382 5707	Email: horsham.library@wrlc.org.au
Kaniva	25 Baker St, Kaniva	<b>\$</b> 5392 2723	Email: kaniva.library@wrlc.org.au
Nhill	Clarence St, Nhill	<b>\$</b> 5391 1684	Email: nhill.library@wrlc.org.au
Warracknabeal	Lyle St, Warracknabeal	<b>\$</b> 5398 1270	Email: warracknabeal.library@wrlc.org.au
Stawell Library	Corner Of Patrick & Sloane Streets	<b>C</b> 03 5358 1274	Email: stawell.library@wrlc.org.au
St Arnaud Library	St Arnaud Town Hall, 40 Napier Street	<b>\$</b> 03 5495 2188	Email: starnaud.library@wrlc.org.au

### **Internet Access**

Public internet access is available at all libraries and neighbourhood houses. It is also available at some caravan parks and visitor information centres and free wi-fi spots in some towns.

### **Useful Service Apps**

Available free to download













Google Translate

Centrelink

Medicare

Vic Emergency

Elders Weather

Karen Translation





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